1. Limited Warranty Period

This Limited Warranty covers defects in workmanship of original household equipment arising as a result of normal use during the Warranty Period. To obtain warranty service, you must present your warranty, receipt, or other competent proof of the original purchase date of the equipment. The warranty period begins from the original purchase date and continues for the period specified below.

2. Limited Warranty Service Process

Seagate offers services to remove or replace defective equipment at no cost to you. To receive warranty service, you must take the equipment to an authorized service provider or return the equipment to Seagate. If you are instructed to return the equipment to Seagate, the return address provided will be a Seagate facility. Seagate or its service provider will repair or replace the defective equipment. When you send equipment to Seagate, you shall bear the risk of loss or damage in transit.

3. Limited Warranty Exclusions

This Limited Warranty does not cover the following:

a) Equipment that has been subject to accident, abuse, misuse, or other external causes.

b) Equipment that has been modified or altered, without Seagate’s written permission.

4. Limited Warranty Exclusions

This Limited Warranty excludes defects in workmanship arising as a result of normal use during the Warranty Period. Defects in workmanship include defects in materials, design, manufacturing, and workmanship. Seagate will repair or replace any defective equipment without charge to you and, in our discretion, may offer a credit or refund.

5. Liability and Limitation

Seagate’s liability shall not exceed the cost of repair, replacement, or refund of the defective equipment. In no event shall Seagate be liable for any special, indirect, or consequential damages or for any incidental damages.

6. Claims and Dispute Resolution

You may bring any claim against Seagate arising out of or related to this Limited Warranty within the applicable statute of limitations and in the manner prescribed by the laws of the state or country in which you are located. Any such lawsuit or action must be commenced within 1 year following the expiration of the applicable statute of limitations. This Limited Warranty is governed by the laws of the state or country in which you are located.

The above information does not apply to products purchased in the European Union or other EU countries where the consumer is protected by EU law. If you are in the European Union or another EU country where the consumer is protected by EU law, the cause of action for breach of warranty only arises in the event of death, personal injury or physical damage to property.