

Ninebot™ One Limited Warranty Terms and Conditions

[Applicable only outside Mainland China]

Dear Ninebot Customers,
Thank you, and congratulations on your purchase of a Ninebot One! Before using the product, please carefully read and understand the limited warranty terms of your purchase and how it relates to the local laws and regulations in your home country.

1. Limited Warranty Terms

The limited warranty terms and conditions outlined in this document apply to the general global market. Terms and conditions that are in conflict with local laws and regulations will be superseded by those regulations. In the absence of clear local laws or regulations relating to these warranty terms and conditions, the following conditions will dictate your product's limited warranty. All dealers and retailers must be authorized by Ninebot to resell Ninebot products, otherwise those products sold will not be covered by this limited warranty. It is the customer's responsibility to verify the retailer is an authorized Ninebot retailer prior to purchase.

- 1.1 The product is warrantied against manufacturer's defects for a period of 1 year after purchase, with the exception of the battery, tires, and inner tube.
- 1.2 The battery is warrantied against manufacturer's defects for a period of 180 days after purchase. The tires and inner tube are warrantied against manufacturer's defects for a period of 90 days after purchase.
- 1.3 The limited warranty period will be reset if the products are replaced due to a manufacturing defect.
- 1.4 Your local dealer and retailer will have detailed warranty information as it may relate to specific local laws and regulations.

2. Non-Warranty Terms

Subject to local laws and regulations, conditions exist that will exclude any warranty coverage. These conditions include, but are not limited to, the following:

- 2.1 Products purchased from a non-authorized retailer, or purchasing from a retailer that is distributing the product outside their authorized market [known as a grey market retailer].
- 2.2 Damage to the product from misuse and/or neglect, or from not adhering to the instructions in the user materials.
- 2.3 The product is outside of the limited warranty period.
- 2.4 Improper or invalid documentation, including but not limited to, lack of a limited warranty sheet, original invoice, or discrepancies on the invoice.
- 2.5 Damage caused by over loading, attempting tricks or stunts, running into obstacles such as curbs or walls, or being submerged under water.
- 2.6 Damage caused from improper packaging or mishandling during shipment for warranty service.
- 2.7 Damage or breakage not stemming from a manufacturer's defect.

3. Warranty Repair Process

- 3.1 Please call your local dealer or retailer to arrange for service or warranty repair. This information should be found on your warranty sheet.
- 3.2 Products outside of the limited warranty period will be eligible for fee based repair. Contact your retailer for details.
- 3.3 If you are unable to get in touch with your local dealer or retailer, please call Ninebot directly at +86-10-84828002 or email sales@ninebot.com.

Thank you for your purchase of a Ninebot Product!



Limited Warranty Sheet

QC Seal Here

QC Passed

Serial number label below

This product has been QC passed and is under limited warranty. This sheet (with the manufacturer's QC stamp and serial number label present) and/or a valid commercial invoice are the only two authorized Ninebot Limited Warranty documents. Please retain this sheet for warranty service.

Serial No. Label Here

Distributor info

Name of distributor _____

Address _____

Sale date _____

Consignee _____

Telephone _____

Comments _____

Customer information

Name _____

Telephone _____

Comments _____

Distributor info

Name of distributor _____

Address _____

Sale date _____

Consignee _____

Telephone _____

Comments _____

Customer information

Name _____

Telephone _____

Comments _____

SEAL HERE

Serial No. Label Here

Service Contacts

Website: www.ninebot.com

Global service E-mail: sales@ninebot.com

Skype: [service@ninebot.com](https://www.skype.com/people/service@ninebot.com)

Telephone: +86-10-84828002

These service contacts are subject to change.

Visit www.ninebot.com for the latest contact information.



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Service Records

Date	Problem & solution	Type	Service Center Seal	Comments
		<input type="checkbox"/> Warranty covered <input type="checkbox"/> With costs		
		<input type="checkbox"/> Warranty covered <input type="checkbox"/> With costs		
		<input type="checkbox"/> Warranty covered <input type="checkbox"/> With costs		
		<input type="checkbox"/> Warranty covered <input type="checkbox"/> With costs		

Service Records

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		<input type="checkbox"/> Warranty covered <input type="checkbox"/> With costs		
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Limited Liability

Ninebot's obligations and liability for any defects in any Ninebot, its component parts, or accessories are limited to repair or replacement of defective parts as required by this Limited Warranty. Ninebot neither assumes (nor authorizes anyone to assume for it) any other obligation or liability in connection with a Ninebot, its component parts, accessories, service repair, or this Limited Warranty. Ninebot is not responsible for any loss of use of a Ninebot, its component parts, accessories, or for any inconvenience or other loss or damage which might be caused from any defect in a Ninebot, its component parts, accessories, service repair, or for any other incidental or consequential damages the purchaser may have as a result of any defect in a Ninebot, its component parts, accessories, or service repair.

***THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO ANY NINEBOT, COMPONENT PARTS, ACCESSORIES, AND SERVICE REPAIR. NINEBOT DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE WARRANTIES IMPLIED BY AND INCAPABLE OF EXCLUSION, RESTRICTION, OR MODIFICATION UNDER APPLICABLE LAW. ANY SUCH IMPLIED WARRANTIES WHICH MAY BE REQUIRED BY LAW AND ARE NOT DISCLAIMED HEREBY ARE LIMITED, TO THE EXTENT ALLOWED BY LAW, TO THE APPLICABLE PERIOD OF THIS LIMITED WARRANTY, OR TO THE APPLICABLE TIME PERIOD PROVIDED BY THE APPLICABLE STATE LAW, WHICHEVER PERIOD IS SHORTER. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO SOME PURCHASERS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO SOME PURCHASERS.**