

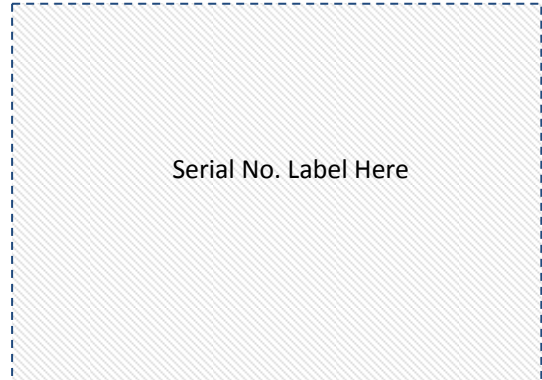
**Ninebot PTR Limited Warranty and QC Sheet**



**Ninebot™ Personal Transportation Robot  
Limited Warranty Sheet**

**Serial Number label to right**

This product has been QC Passed and is under warranty. This sheet (with the manufacturer's QC stamp and Serial number label present) and/or a valid commercial invoice are the only two authorized Ninebot Limited Warranty documents. Please retain this sheet for warranty service.



**Q/A Seal here**

**Distributor Information**

Distributor Name		Consignee	
Address		Telephone	
Sale date		Comments	

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**Extended Warranty Records**

#1		Start date	
#2		Start date	
#3		Start date	

**Service Contact Information**

**Website:**

**[www.ninebot.com](http://www.ninebot.com)**

**Global service E-mail:**

**[service@ninebot.com](mailto:service@ninebot.com)**

**Skype:**

**[service@ninebot.com](https://www.skype.com/people/service@ninebot.com)**

**Telephone:**

**+86-10-84828002**

**These service contacts are subject to change.**

**Please visit [www.ninebot.com](http://www.ninebot.com) for up-to-date information.**

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**Service Records**

Date	Problem & Solution	Type	Service Center Seal	Comments
		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		
		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		

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# Ninebot™ Limited Warranty Terms

Ninebot provides the following limited warranty for purchasers of Ninebot personal transportation robots (referred to hereafter as Ninebot).

## Warranty Period and Details

The warranty period starts from the date of delivery to the original purchaser (recorded on the invoice). If an invoice is not available, this period will start 90 days after the date of manufacture (recorded on the mainframe serial number and on the cover of this document).

Ninebot guarantees:

- The Ninebot mainframe, the operation bar, the gearbox, and the foregoing separately purchased parts against defects in materials and workmanship for a period of one year.
- The battery pack, onboard charger, the remote key, and the foregoing separately purchased parts against defects in materials and workmanship for a period of 180 days.
- The rim and tire, fender, all external resin or rubber parts, foot mats, other accessories and the foregoing separately purchased parts against defects in materials and workmanship for a period of 90 days.

If the warranty expires, Ninebot or its authorized service provider may charge necessary costs to the purchaser/owner for repairs and/or parts.

## Ninebot PTR Limited Warranty and QC Sheet

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This Limited Warranty does not cover damage to a Ninebot, component part, or accessory caused by any of the following:

- All external causes such as (without limitation) dropping, accident, collision, fire, immersion in water, freezing, or striking objects.
- Misuse such as riding over obstacles, over loading, racing, or otherwise using the Ninebot, component part, or accessory contrary to the instructions and warnings contained in the User Manual (included in the original product package) issued by Ninebot.
- Altering or modifying the Ninebot, component part, or accessory; loosening or opening the mainframe cover plate of the Ninebot or otherwise accessing the components within the mainframe (driver boards, balance sensor board, motors, gear box, and internal wiring) without authority from Ninebot; deterioration of paint, trim, and appearance items that results from use and/or exposure to the elements.
- Cleaning with a high-pressure water system, abrasives, or solvents.

### Service Method

To obtain repair or replacement under this Limited Warranty, the purchaser/owner must contact an authorized Ninebot distributor, dealer within the applicable limited warranty period. Find the closest authorized distributor or dealer at [www.ninebot.com](http://www.ninebot.com). If you are unable to contact your local authorized dealer, please call Ninebot directly at +86-10-84828002 or email [sales@ninebot.com](mailto:sales@ninebot.com). If shipping the Ninebot or its parts is necessary, the shipping cost shall be paid by the purchaser/owner. The authorized



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Ninebot distributor/service provider/Ninebot service center will conduct repair/ replacement or firmware updating in a reasonable period of time and ship the item back to the purchaser/owner after repair.

### Limited Liability

Ninebot's obligations and liability for any defects in any Ninebot, component part, or accessory are limited to repair or replacement of defective parts as required by this Limited Warranty. Ninebot neither assumes (nor authorizes anyone to assume for it) any other obligation or liability in connection with a Ninebot, component part, accessory, service repair, or this Limited Warranty. Ninebot is not responsible for any loss of use of a Ninebot, component part, or accessory or for any inconvenience or other loss or damage which might be caused from any defect in a Ninebot, component part, accessory, or service repair or for any other incidental or consequential damages the purchaser may have as a result of any defect in a Ninebot, component part, accessory, or service repair.

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*\*THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO ANY NINEBOT, COMPONENT PARTS, ACCESSORIES, AND SERVICE REPAIR. NINEBOT DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE WARRANTIES IMPLIED BY AND INCAPABLE OF EXCLUSION, RESTRICTION, OR MODIFICATION UNDER APPLICABLE LAW. ANY SUCH IMPLIED WARRANTIES WHICH MAY BE REQUIRED BY LAW AND ARE NOT DISCLAIMED HEREBY ARE LIMITED, TO THE EXTENT ALLOWED BY LAW, TO THE APPLICABLE PERIOD OF THIS LIMITED WARRANTY, OR TO THE APPLICABLE TIME PERIOD PROVIDED BY THE APPLICABLE STATE LAW, WHICHEVER PERIOD IS SHORTER. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO SOME PURCHASERS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO SOME PURCHASERS.*